

From: NSRep <nsemailserviceresponse_v1@18d84wf0ib85nbu31xkcgvxv27fct24x45gjbkokj1p3ogumiy.b-hrd0eac.eu33.apex.salesforce.com>
Sent: 14 January 2026 10:58
To: Charles Williams
Subject: [PDU/00O] - details -Single residential - Confirmation of your Registration Completion



openreach

Hi Charles,

Thanks for sending back the signed contract.

Your registration is now complete and has been passed over to our Planning Team for a Fibre to the Premise (FTTP) solution, which means you'll be all set with the latest UK Gigabit Legislation. So, if you're asked for evidence to show that your site will be able to provide Gigabit capable infrastructure, use this email.

Once they've got a proposal ready, your Field Based Coordinator (FBC) will reach out to schedule a site visit to discuss what work we'll be doing and confirm your First Service Date (FSD) with you. You can find your FBC's info in the Developer Portal under your site registration if you need to get in touch with them.

Just a heads-up: an invoice will be sent out within 5 working days. Make sure to pay it within 30 calendar days so there's no hold-up with switching on the network we've installed - this'll prevent any delays for your future tenants in getting their services activated.

If you believe your project might qualify for zero or lower VAT rates, just drop us an email at nsdeveloperresponse@openreach.co.uk. Remember, we'll need to see a copy of your planning permission so please make sure to attach this to the email you're sending us.

For more info on FTTP installation, please [click here](#) to view our Developer

Portal Handbook.

Need to complete your building regulation form?

You may need our company details when completing your **Build Regulation Connectivity Plan** document. If you do, use the following:

Company/Organisation: Openreach Limited

Address: 6 Gracechurch Street, London, EC3V 0AT

Email: nsrecep@openreach.co.uk

Unique Reference Number (NSI): PDU/000

How'd we do?

Now that your site is all set up, we'd love to hear your thoughts on our service and how we can make your experience even better.

You might get an email asking how satisfied you were with our service. It's just one quick question, and there's a spot for your feedback.

Heads up: if you do get a survey, it'll come from noreply@salesforce.com and might accidentally land in your junk folder.

We're all about getting better and would really appreciate it if you could take a minute to fill out the satisfaction survey to help us improve our service.

Kind Regards

Neha Sawant

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