

Operational Statement

Former Cardonnel Court Care Home, Cardonnel Road,
Skewen, SA10 6BS

June 2025

involve Care & Support provides high-quality services for individuals with complex needs associated with mental illnesses, learning disabilities, challenging behaviours, dementia, and long-term conditions such as Huntington's disease. Specialising in working with individuals with complex needs, involve Care & Support offers the following services:

- Nursing Care
- Residential Care
- Domiciliary Care and Supported Living

The organisation ensures continuity of care as individuals' needs evolve over time. involve Care & Support also has an in-house multidisciplinary team, comprising:

- Clinical Psychiatry
- PBS Support
- Occupational Therapy
- Physiotherapy
- Speech and Language Therapy

Site Operation at Cardonnel Road

The proposed residential care home will accommodate up to 22 individuals with complex needs, including autism, learning disabilities, and other disabilities, who may struggle with self-care. The care provided will aim to foster independence while addressing high care needs. Typical service users may have lifelong conditions or have developed disabilities over time. The facility will support local individuals within NPTC, enabling them to remain in the community.

The site has parking for 13 vehicles

involve Care & Support designs bespoke care settings tailored to the needs of each individual to ensure a high standard of care. The proposed plans include:

- Single en-suite spacious bedrooms
- Quiet lounges
- Communal areas
- Dining area
- Craft rooms
- Assisted bathrooms
- Three outdoor spaces

All service users will be over 18 years old, unlikely to hold jobs but encouraged to engage in hobbies such as swimming, sports, and day trips. They will also participate in day-to-day activities like shopping and educational classes on life skills such as money management and personal hygiene, provided by on-site staff.

Staff Levels and Operations

The ratio of service users to staff will be high, with up to 17 staff members during the day, including chefs, domestic workers, administrative personnel, maintenance staff, and peripatetic support. The night shift will consist of approximately three dedicated care team members. Proposed shifts are:

- 8:00 AM – 8:00 PM
- 8:00 PM – 8:00 AM

Visits from involve Care & Support's multidisciplinary team, social workers, and healthcare providers will typically occur off-site where possible. Any on-site visits will be ad hoc.

Family members of service users will be able to visit between 9:00 AM and 8:00 PM.

While visiting hours are not strictly limited, visits will be arranged to fit within the daily routines and activities of service users.

Community Integration

involve Care & Support actively fosters integration with the surrounding community through initiatives like coffee mornings with neighbours, consistent communication, and building positive relationships with the local residents.