

Traffic Management Plan

Site: Resolven Enterprise Park, Resolven, Neath SA11 4SR

1. Objective:

- 1.1. The objective of this Traffic Management Plan is to ensure the smooth flow of traffic, safe access, and efficient operations within the Lockspot Limited self-storage facility located at Resolven Enterprise Park. The plan aims to minimise congestion, prevent accidents, and provide clear guidelines for all users of the site.

2. Access Control:

- 2.1. Entry and exit to the site will be controlled by a secure gate with access control measures in place.
- 2.2. Only authorised personnel, including customers with prior appointments, will be granted access to the site.
- 2.3. All visitors must contact the Lockspot Limited head office at least 1-hour in advance to schedule an appointment before arriving at the facility.
- 2.4. The head office will maintain a record of scheduled appointments to ensure smooth access control.

3. Signage:

- 3.1. Prominent signage will be displayed throughout the site to inform customers and visitors about the one-way system and pre-booking requirements.
- 3.2. Signage will include clear directions, the one-way system layout, and contact information for the Lockspot Limited head office.
- 3.3. Signage will be placed at the entrance gate, near storage units, and at junctions to provide clear guidance and reinforce the traffic management plan.
- 3.4. The signage will be well-maintained and clearly visible, with reflective materials for night-time visibility.

4. One-Way System:

- 4.1. The site operates a one-way traffic system to facilitate safe access and egress.
- 4.2. Vehicles must enter the site through the designated entrance and follow the indicated route.
- 4.3. The one-way system will be clearly marked with arrows painted on the ground in a contrasting color to the surface.
- 4.4. Additional signage with arrows will be placed at critical points to reinforce the one-way system.
- 4.5. The arrows will be spaced appropriately to guide vehicles smoothly and safely throughout the site.

5. Customer Communication:

- 5.1. All customers will be informed of the traffic management plan and the one-way system during the booking process.
- 5.2. Customers will receive written instructions via email or post, clearly outlining the one-way system, pre-booking requirements, and contact information for the Lockspot Limited head office.

- 5.3. Information regarding the traffic management plan will also be available on Lockspot Limited's website and in customer communications.
- 5.4. Customers will be advised to arrive at the facility on time for their scheduled appointment and to follow the designated one-way route.
6. Review and Continuous Improvement:
 - 6.1. The effectiveness of the traffic management plan will be periodically reviewed to identify any potential improvements.
 - 6.2. Feedback from customers will be encouraged and welcomed to assess the plan's performance and address any issues or concerns.
 - 6.3. Lockspot Limited will consider customer suggestions and implement necessary improvements to enhance traffic flow and safety.
7. Emergency Situations:
 - 7.1. In the event of an emergency, all users of the facility must follow the instructions provided by emergency personnel.
 - 7.2. Emergency evacuation routes will be clearly marked and communicated to all customers during the booking process and through signage on the site.
 - 7.3. Lockspot Limited will maintain a procedure for notifying emergency services promptly in case of any incidents or accidents.