

**Rydym yn ystyried cael gwared ar ffonau talu yn eich ardal felly rhannwch eich barn.
Mae'n cyfnod ymgynghori 90-diwrnod yn dod i ben ar 27 September 2020**

Annwyl Brif Swyddog Cynllunio,

Rydym yn adolygu'r galw am ein ffonau talu yn barhaol ac rydym wedi nodi 20 o ffonau talu yn eich ardal sydd ddim yn cael digon o ddefnydd. Rydym yn ystyried eu diddymu dan broses ymgynghori 90-diwrnod. Atodwn restr o'r ffonau talu dan sylw.

I wneud yn siwr fod y gymuned leol yn gwbl hysbys, rydym wedi arddangos arwyddion (gan gynnwys y dyddiad postio) ar y ffonau talu hyn. Atodwn esiamp o arwydd.

Pam ydym eisiau diddymu ffonau talu?

Mae defnydd ffonau talu wedi lleihau o dros 90% dros y ddegawd diwethaf ac mae'r angen am ffonau talu i'w defnyddio mewn argyfyngau yn lleihau drwy'r amser, gydag o leiaf 98 y cant o'r Deyrnas Unedig gyda signal ffôn. Mae hyn yn bwysig gan fod posib galw'r gwasanaethau argyfwng cyn belled â bod signal ffôn, hyd yn oed pan nad oes signal gan eich darparydd ffonau chi.

Yn ogystal â hyn, mae adroddiad fforddiadwyedd Ofcom wedi canfod nad yw'r rhan fwyaf o bobl yn ystyried ffonau talu'n angenrheidiol i'r cyhoedd yn y mwyafrif o amgylchiadau.

Sut all cymuned gadw bocs ffôn coch?

Mae hwn yn gyfle gwyh i gymunedau lleol, cynghorau ac elusennau i fabwysiadu bocs ffôn coch a'i wneud yn ased i bawb gael mwynhau. Mae pobl ar draws y wlad yn gwneud defnydd ohonynt am bopeth o ddiffibrilydd i fanc bwyd. Mae'n hawdd i'w wneud, a'r gost yw £1 yn unig- <http://bt.com/adopt>

Beth ydym yn gofyn i chi wneud

Byddem yn croesau eich adborth ar p'run a oes angen y ffonau talu, a byddem yn gwerthfawrogi'ch cymorth.

Mae datganiad Ofcom yn dilyn eu adolygiad yn 2005 o wasanaethau bydol yn y farchnad telegyfathrebu yn rhoi'r cyfrifoldeb ar yr awdurdod lleol i ymgynghori â'r gymuned leol am ddiddymiad ffonau talu. Fel arfer, byddai disgwyl i'r ymgynghoriadau yma gynnwys sefydliadau cyhoeddus megis cynghorau cymuned neu blwyf, a gweithio o fewn termau'r Ddeddf Gyfathrebu 2003.

Beth i'w wneud nesaf

Os gwelwch yn dda, cwblhewch a dychwelwch yr atodiad gyda'ch penderfyniad ar bob ffôn talu unigol, a'i ddanfôn dros ebost at bt.authorisation.team@bt.com. Cofiwch gadw prawf eich bod wedi danfon r ebost neu gadw nodyn danfon (*read receipt*.)

- . Dewisiwch **cytuno** os ydych yn hapus i ni ei ddiddymu.
- . Os ydy'r gymuned leol am fabwysiadu'r bocs ffôn, rhwch fanylion cyswllt ac fe wnawn ni'r gweddill.
- . Os ydych yn penderfynu gwrthwynebu, bydd gofyn i chi gwblhau'r golofn olaf gan ddarparu rhesymau. Bydd rhaid i chi gyfiawnhau'ch penderfyniad ar sail anghenion ffon. Mae Annex 1 yn [dogfen llawn Ofcom am ddiddymu bocsys ffôn](#) yn datgan fod Rhwymedigaeth Gwasanaeth Bydol BT yn gymwys i'r ffôn ac nid y bocs. Mae'r ddogfen hefyd yn rhoi manylion y broses apelio sy'n rhaid i ni ddilyn pan ddaw gwrthwynebiadau rhesymol. Er enghraifft, byddai'n amhreiadol i awdurdod lleol wrthwynebu i ddiddymiad bocs ffôn am ei fod yn dirnod neu ar sail trefedigaeth.

Os na fyddwch yn darparu'r wybodaeth gyflawn ar y ffurflen nac yn ymgeisio i fabwysiadu'r bocs ffôn, byddwn yn cymryd nad ydych yn gwrthwynebu.
Os oes gennych gwestiynau, mae croeso i chi'n ebostio ni ar btp.authorisation.team@bt.com.

Diolch,

Rick Thompson

Rick Thompson



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British Telecommunications plc
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We'd like to remove payphones in your area so please tell us your views. Our 90 day consultation ends on 27 September 2020

Dear Chief Planning Officer,

We're continually reviewing the demand for our payphones and we've identified 20 public payphones in your area that aren't being used enough. We're proposing to remove them under the 90 day consultation process. The list of payphones is attached.

To make sure that the local community are fully informed, we've placed consultation notices (including the posting date) on these payphones. A sample notice is attached.

Why do we want to remove payphones?

Overall use of payphones has declined by over 90 per cent in the last decade and the need to provide payphones for use in emergency situations is diminishing all the time, with at least 98 per cent of the UK having mobile coverage. This is important because as long as there is mobile network coverage, it's possible to call the emergency services, even when there is no coverage from your own mobile network provider.

Also, Ofcom's [affordability report](#) found that most people no longer view payphones as essential for consumers in most circumstances.

How can a community keep a red phone box?

This is a great opportunity for local communities, councils and charities, to adopt their red phone box and make it an asset for everyone to enjoy. People across the country are using them for everything from defibrillators to foodbanks. It's really simple to do and costs just £1 - <http://bt.com/adopt>

What we're asking you to do

We'd welcome your feedback on whether the payphones are still needed and we'd appreciate your help.

Ofcom's [statement](#) following their 2005 review of universal service in the telecommunications market gives the responsibility to the local authority to consult with the local community on the removal of payphone service. They would normally expect these consultations to involve other public organisations such as parish or community councils and work within the terms of the Communications Act 2003.

What to do next

Please complete and return the attached annex with your decision on each payphone by email to btp.authorisation.team@bt.com. Please retain proof that the email was sent or apply a read receipt.

- . Just select **agree** if you're happy for us to remove it.
- . If the local community wish to **adopt**, please provide their contact details and we'll do the rest.
- . If you decide to **object**, you'll need to complete the last column with your reasons. You must be able to objectively justify your decisions based upon telephony needs. Annex 1 in [Ofcom's full guidance about removing phone boxes](#) states that BT's Universal Service Obligation applies to the telephone, not the phone box. The guidance also details the appeals process we must follow for unreasonable objections. It would, for example, be inappropriate for a local authority to object to removal of a public call box because it is a local landmark or on 'heritage' grounds,

We'll assume you have no objection to the removal of a payphone if information on the form is incomplete or an adoption does not proceed.

If you've got any questions, please email us at btp.authorisation.team@bt.com.

Yours faithfully

Rick Thompson

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